

# Surrey Fire and Rescue Service Public Safety Plan 2011-2020



## Action Plan 2011-2013 Progress Report



**Our Public Safety Plan 2011-20 is supported by action plans that detail the specific activity that we will be undertaking. This report details progress against the action plan for the period from July 2011 until March 2013 .**

### We said that by March 2013 we would:

- Implement the Surrey Response Standard and commence performance monitoring and reporting.
- Review and, where appropriate, revise the mutual assistance arrangements with neighbouring Fire and Rescue Services.
- Develop and implement revised on-call contracts to provide guaranteed availability for our on call fire engines.
- Ensure Cranleigh are available with a crew of five firefighters, 24 hours per day.
- Implement a phased withdrawal of the second fire engines at Cranleigh, Godalming, Haslemere and Oxted.
- Develop an alternative service provision at Gomshall Fire Station.
- Develop and commence implementation of day crewed and other wholetime duty systems.
- Continue to explore improved locations for fire stations.
- Commence the review of the use of fire stations, including public access and partnership use.
- Review and, where appropriate, revise the location and crewing of special appliances.








### By March 2013 we have:

- We have implemented the Surrey Response Standard and report on our performance.
- This item has been completed. We continue to seek further improvement to the use of emergency response cover from neighbouring Fire and Rescue Services.
- Developed contracts through consultation to create a duty system that meets the needs of the Service and is appropriate for on-call staff.
- The revised contracts now provide a suitable duty system to enable us to achieve the crewing level required.
- The second fire engines at these stations have been withdrawn from front line service and now form part of the reserve fleet.
- This item is ongoing and will be delivered by March 2014.
- Alternative contractual arrangements in place to allow firefighters to provide additional duties.
- Commenced the build of the new Guildford Fire Station.
- Commenced the implementation of a new fire station in Saifords in response to the withdrawal of the West Sussex fire engine from Horley.
- Identified a suitable location for the relocation of Woking Fire Station.
- Review completed, implementation of the revised disposition will commence during 2013

# Surrey Fire and Rescue Service Public Safety Plan 2011-2020



## Action Plan 2011-2013 Progress Report

We said that by March 2013 we would:	By March 2013 we have:
<p>Ensure the consistent delivery of all aspects of the service on a seven day a week basis.</p> <p>Improve Operational Assurance, focussing on operational competence, risk information availability and community safety.</p>	 <p>Implemented revised management structures to support 7 day a week working.</p> <p>Continued to implement a range of assurance processes, including operational audits and a revised post incident review process.</p>
<p>Review the current volunteer schemes operating within the Service and develop a framework for increasing their use.</p>	 <p>Increased the number of volunteers to over 80 and significantly expanded the range of activities delivered by our volunteers.</p>
<p>Review and revise our call challenge policy.</p> <p>Review and revise our response to emergency incidents.</p> <p>Review our charging policy for attendance to incidents.</p>	 <p>These items form part of a pan-regional project to improve interoperability and consistency of service delivery between Fire and Rescue Services. The expected achievement of these targets is governed by the progress of this project:</p>
<p>Continue the development of sponsorship for identified schemes and activities.</p>	 <p>Pursued a number of sponsorship opportunities and established the requirement to employ a specialist in income generation to assist us in this area.</p>
<p>Commence the review of governance arrangements.</p>	 <p>Started work on this review, with the results due to be delivered by March 2016.</p>
<p>Further develop the analysis of data to identify and target the most vulnerable.</p> <p>Review partnership working to ensure effective outcomes for community safety.</p>	 <p>The Community Risk Profile has been reviewed and revised for 2013 and will continue to be updated on an annual basis.</p> <p>Partnership review has been completed, with a number of new partnerships increasing the support provided to vulnerable people and those most at risk from fire.</p>
<p>Work with partners to plan, prepare and exercise in readiness for the 2012 Olympics, Paralympics and associated events.</p>	 <p>The Olympic Rowing Village at Royal Holloway College and the cycling road race events all contributed to the successful delivery of the 2012 Olympics</p>

**For further information, please contact us:** online: [www.surrey-fire.gov.uk/psp](http://www.surrey-fire.gov.uk/psp); by telephone: 03456 009 009 (M-F 8am – 6pm); by Minicom: 020 8541 9698; by SMS: 07527 182 861; by email to [psp@surreycc.gov.uk](mailto:psp@surreycc.gov.uk); or to the PSP Team, Surrey Fire and Rescue Service Headquarters, Croydon Road, Reigate, Surrey, RH2 0EJ.

The Public Safety Plan and Summary are available at [www.surreycc.gov.uk](http://www.surreycc.gov.uk).